

New York City Department of Correction
Monthly Report on Medical Appointment Non-Production January 2026

Pursuant to Local Law 132 of 2019, the Department is required to report on a monthly basis an aggregate report on non-production of individuals in custody to scheduled medical appointments (i.e., encounters). Individuals in custody can refuse an appointment at any time. The Department recognizes the importance of medical care for incarcerated individuals but does not use force to compel them to go to their appointment.

Individuals seeking the medical care provided by Correctional Health Services (CHS) can use the Sick Call Triage phonenumber to request a medical appointment. Individuals with chronic conditions or those requiring a close follow up appointment frequently have appointments automatically scheduled for them by CHS. The Department tracks the number of medical appointments (i.e., encounters) scheduled by CHS at facility clinics, elsewhere on Rikers Island, or off-island for any number of reasons, including but not limited to medical, medication distribution, dental, mental health, Brad H discharge planning, and on-island/off-island specialist appointments. On a given day, individuals may have more than one scheduled appointment and they may not complete any or all appointments for a variety of reasons; production to each medical encounter is tracked and reported separately. The below data represents the number of CHS scheduled medical appointments for which an individual was not produced in the month of January 2026.

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January 2026 Overall Non-Production Report									
Facility	Court	Visits	Production Refusal ¹	Walkout ²	Programming	Barbershop	Recreation	Other ³	Total
EMTC	635	3	685	41	7	13	8	163	1,555
GRVC	118	7	938	8	12	2	5	100	1,190
NIC	94	1	159	28	5	2	12	34	335
OBCC	108	0	4,592	94	4	0	0	3,211	8,009
RESH	22	0	81	7	0	0	0	1	111
RESH ANNEX	23	1	261	14	0	1	0	5	305
RMSC	197	5	38	57	0	4	3	88	392
RNDC	169	3	1,496	18	6	1	4	254	1,951
WEST	66	2	71	68	7	10	24	43	291
Total	1,432	22	8,321	335	41	33	56	3,899	14,139

¹ Production Refusal is a term used to describe an instance of an incarcerated individual refusing to be escorted to the clinic for their CHS scheduled medical appointment. In such cases, CHS may reschedule the appointment for a later time or date.

² Walkout is a term used to describe an instance of an incarcerated individual leaving the clinic before being seen by a healthcare professional. In such cases, CHS may reschedule the appointment for a later time or date.

³ Other includes but is not limited to instances where an incarcerated individual chooses to instead attend a work assignment, law library, school or religious services or when maximum clinic capacity has been reached, when no escort is available, or when movement is limited due to a lockdown, search, or alarm.

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January 2026 Production Refusal Reasons				
Facility	"I do not want the service/I do not want to go to the service"⁴	"I am Not Coming Now and Will Come Later"	No Reason Provided	Total
EMTC	684	0	1	685
GRVC	680	255	3	938
NIC	157	0	2	159
OBCC	1,977	2,615	0	4,592
RESH	81	0	0	81
RESH ANNEX	261	0	0	261
RMSC	16	5	17	38
RNDC	1,442	0	54	1,496
WEST	63	1	7	71
Total	5,361	2,876	84	8,321

January 2026 Walkout Reasons				
Facility	"Upon Entry, I do Not Want to Wait"	"I Am No Longer Waiting for the Appointment"	No Reason Provided	Total
EMTC	26	13	2	41
GRVC	2	4	2	8
NIC	1	0	27	28
OBCC	8	86	0	94
RESH	2	1	4	7

⁴ In some instances, appointments are requested by incarcerated individuals, while in others, CHS schedules follow-up appointments based off their initial assessment. If an individual requests an appointment but no longer wants the service, an additional appointment is scheduled at the discretion of CHS.

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RESH ANNEX	5	0	9	14
RMSC	14	7	36	57
RNDC	7	6	5	18
WEST	12	9	47	68
Total	77	126	132	335